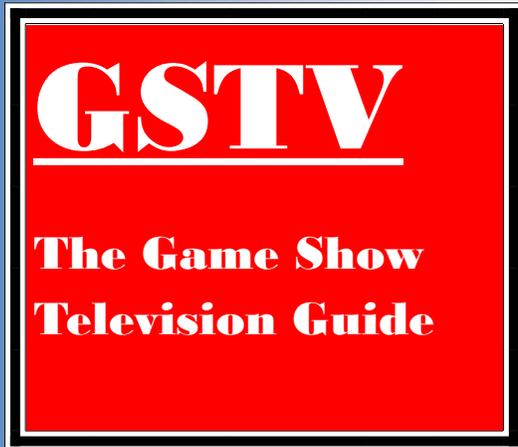


Verification
13/14

R2T4 for
Modules

SHOPPING
Sheet

Student Loans
and Credit
Reports



KGSN

KASFAA Game Show Network

SPECIAL COLLECTOR'S EDITION



April 17-19, 2013

Ramada Convention Center

Topeka, Kansas

Wednesday April 17th

	8:00 am	9:00 am	11:00 am	1:00 pm	1:30 pm	2:45 pm	3:00 pm	4:15 pm
Grand Ballroom	Vendor Set up		Vendor Area & Registration Open					
Jefferson Room	KASFAA Board Meeting							
Alcove 1					KASFAArdy	Break	KASFAA Squares	
Alcove 2					Get the Most "Bang" for Your Student Worker "Bucks"	Break	Who Wants to be a Millionaire? The New Private Loan Landscape	
Alcoves 5&6					What is the Student Financing Module, Alex?	Break	The Price is Right: Best Practices/Model Award Letters	
Madison Ballroom					Troubleshooting in Bankruptcy Cases	Break	Student Financial Responsibility/ Tuition & Fees Account Promissory Notes	

****Capitol Tours Meet in the Hotel Lobby at 1:30 pm****

	4:30 pm	5:00 pm	6:00 pm	6:45 pm	7:00 pm	9:00 pm
Hotel Atrium	Newcomers Meet & Greet					
Regency Ballroom		Social Hour Cash Bar	Welcome Dinner	Heads or Tails	Entertainment	



Thursday April 18th

	6:30 am	7:30 am	8:00 am	9:00 am	10:15 am	10:30 am	11:45 am
Hotel Atrium	Hot Breakfast Buffet						
Grand Ballroom		Conference Registration Open			Vendor Area Open & Conference Registration Open		
Regency Ballroom				NASFAA Update- What's Going on Inside the Beltway	Break		
Alcove 1			College Goal Sunday Meeting		Break	Communicating "On the Hill"	
Alcove 2				Break	FERPA Fact or Fiction		
Alcoves 5 & 6				Break	Return of Title IV Funds in Modules		
Madison Ballroom				Break	Combating Fraud		



Thursday April 18th

	11:45 am	12:00 pm	12:45 pm	1:00 pm	1:15 pm	2:30 pm	3:30 pm
Grand Ballroom				Vendor Area Open		Associate Members Breakout	Vendor Area Open
Regency Ballroom	Luncheon	Business Meeting & Luncheon	KBOR Update				
Alcove 1				The Five Dysfunctions of a Team (A Leadership Fable)	Community Colleges Breakout	Break	
Alcove 2				Let's Make a Non-Default Deal: Default Prevention Essentials	Private Schools Breakout	Break	
Alcoves 5 & 6				Shopping Sheet	4-year Public Schools Breakout	Break	
Madison Ballroom				Legislative and Federal Perkins Update	Fiscal Officers Breakout	Break	
Mansion Dining Room				Student Loans & Credit Reports	Technical Schools Breakout	Break	

Vendor area closes at 4:00 pm.



Thursday April 18th

	3:45 pm	5:00 pm	6:00 pm	6:30 pm	8:00 pm	10:00 pm
Alcove 1	Believe Me, It's YOU! How to Deal with Difficult People for Professionals	Processors Breakout Session				
Alcove 2	Income Driven Repayment Plans	Systems Breakout Session				
Alcoves 5 & 6	Verification 13/14	Counselors Breakout Session				
Madison Ballroom	Perkins (And Other Campus-Based Loans) 101	Directors Breakout Session				
Mansion Dining Room	A Collaborative Approach to Financial Education					
Regency Ballroom				Award Banquet & Induction of 13-14 Officers	Entertainment	



Friday April 19th

	6:30 am	9:00 am	10:00 am	10:30 am	10:45 am	11:45 am
Hotel Atrium	Hot Breakfast Buffet					
Regency Ballroom		Federal Update	RMASFAA Update	Break	What is Staying Motivated to Work in Higher Education?	Wrap up Grand Prize Drawings Adjournment



Game Shows



Believe Me, It's YOU! Dealing with Difficult People for Professionals

When you find yourself frustrated over a specific situation or on-going relationship, stop and consider whether it's you -- or them! In this engaging, yet all too honest session, the presenter offers common challenges of working with others and managing conflict. Strategies for working through, around or behind "difficult" people suggest you have more control over the effectiveness of your communications than you might think. Host-Nancy Hunter Denney Co-Host-Michelle Jenzen Airing 4/18 3:45 pm – 5:00 pm Alcove 1

***New* Breakout Session – Counselors**

This is an open forum session for counselors. Bring your questions and be ready to discuss with your colleagues. Host-Tricia Brothers Airing 4/18 5:00 pm – 6:00 pm Alcoves 5 & 6

***New* Breakout Session – Directors**

This is an open forum session for assistant, associate, and directors. Bring your questions and be ready to discuss with your colleagues. Host-Connie Corcoran Airing 4/18 5:00pm – 6:00 pm Madison Ballroom

***New* Breakout Session – Processors**

This is an open forum session for processors. Bring your questions and be ready to discuss with your colleagues. Host-Kelly Cole Airing 4/18 5:00pm – 6:00 pm Alcove 1

***New* Breakout Session – Systems**

This is an open forum session for people working with financial aid systems. Bring your questions and be ready to discuss with your colleagues. Host-Sheryl Hayes Airing 4/18 5:00pm – 6:00 pm Alcove 2

A Collaborative Approach to Financial Education

While school personnel understand the necessity for financial education—and many have a desire to provide information and tools to their students—campuses often need a more structured roadmap to successfully gain cross-departmental buy-in and implement a financial literacy program. This session outlines a comprehensive approach to financial education on campus—highlighting “pain points” for many campus offices, strategies for collaborating across campus units, and ideas for creative partnerships. Attendees will leave with conversation starters and sample success formats that they can customize to their specific institutions. Hosts-Julie Esau & Lorinda Diehl Co-Host-Crystal Rogers Airing 4/18 3:45 pm – 5:00 pm Mansion Dining Room

Combating Fraud

The Office of Inspector General (OIG) at the U.S. Department of Education (ED) conducts audits, investigations, and inspections of educational programs and operations. The OIG has criminal investigators nationwide who conduct investigations of fraudulent schemes targeting ED funds and/or programs. This presentation will provide an overview of the OIG as well as examples of fraud schemes and investigations of individuals and organizations that have defrauded ED through various schemes. Host-Doug Nolen Co-Host-Joni Benz Airing 4/18 10:30 am – 11:45 am Madison Ballroom

Game Shows



Communicating “On the Hill”

This session will focus on the most effective ways to communicate with lawmakers and their staff. Tips for various types of communication will be discussed including, letters, phone calls, and social media—all in the name of becoming a more effective advocate for your students! Host-Megan McClean Co-Host-Diane Lindeman Airing 4/18 10:30 am – 11:45 am Alcove 1

FERPA Fact or Fiction

The presentation will offer an overview of FERPA basics, address some common FERPA myths, and answer all your FERPA questions! The second part of the presentation will be a competition with prizes so bring your thinking caps! Hosts-Lisa Jones & Cynthia Waskowiak Co-Host-Leticia Gradington Airing 4/18 10:30 am – 11:45 am Alcove 2

The Five Dysfunctions of a Team (A Leadership Fable)

Teamwork is essential in getting to the “bonus round”, be it in a game show or in your office. However, no team is perfect and when there are problems, being able to diagnose your team’s issues and respond to them can be the difference between hitting a “whammy” or making the “Showcase Showdown”. This session will cover Patrick Lencioni’s book “The Five Dysfunctions of a Team (A Leadership Fable)”. In this session, you will learn ways to determine if your team has a problem (and what the problem is) and more importantly, how to solve it to make your team the most cohesive it can be. Host-Keith Broadus Co-Host-Julie Esau Airing 4/18 1:15 pm – 2:30 pm Alcove 1

Get the most “Bang” for your student worker “Bucks”

This session will help you turn your student worker (and possibly other employees) into more than just a warm body filling a seat in your office. With our current economy and cutbacks, our student workers need to help pick up the slack that will be created as our workloads increase but our staff hours do not. We will discuss selecting, training, supervising, office management and other topics that will transform your student into an invested, productive, professional participant on your Financial Aid Team! Host-Diana VanDyke Co-Host-Sonja Sawatzky Airing 4/17 1:30 pm – 2:45 pm Alcove 2

Income Driven Repayment Plans

Several repayment options are available to student borrowers. However, unlike other options, income-driven repayment plans necessitate more understanding of specific requirements and other constraints. This session will delve into IBR, ICR, and the new Pay as You Earn repayment plan. Specifically, we’ll cover who can qualify, how to qualify, etc. and provide you with the necessary knowledge to assist your students. Host-Lou Murray Co-Host Caprice Calamaio Airing 4/18 3:45p pm – 5:00 pm Alcove 2

KASFAArdy-Neophyte

This KASFAA version of the famous game show Jeopardy will provide knowledge about student financial aid through a fun and interactive format. Host-Perry Diehm Co-Host-Mindy Hager Airing 4/17 1:30 pm – 2:45 pm Alcove 1

Game Shows

KASFAA Squares – Neophyte

The fun continues as KASFAA celebrities provide both true and false information about student financial aid through this KASFAA version of Hollywood Squares. Session participants will help determine whether answers are correct or false. Host-Ben Kohl Co-Host –Myra Pfannenstiel Airing 4/17 3:00 pm – 4:15 pm Alcove 1

Legislative and Federal Perkins Update

With a new 114th Congress this session will provide an outlook on what to expect from Washington in terms of student financial services issues coupled with the latest update on regulations affecting the Federal Perkins Loan program. Host-Lori Hartung Co-Host-Judy Getty Airing 4/18 1:15 pm – 2:30 pm Madison Ballroom

Let's Make a Non-Default Deal: Default Prevention Essentials

Let's make a deal by agreeing that it's in everyone's best interest to prevent loan defaults. This session will focus on some key activities that schools may wish to consider to help minimize borrower defaults and delinquencies. A variety of topics will be discussed, including some National Student Loan Data System (NSLDS) reports for default aversion, the use of the new Financial Awareness Counseling Tool (FACT), generally available servicer assistance, and other innovative practices that mitigate borrower default (e.g., enrollment reporting, default management teams, borrower risk assessment, and student success). Host-Matt Staples Co-Host-Lou Murray Airing 4/18 1:15 pm – 2:30 pm Alcove 2

NASFAA Update – What's going on inside the Beltway?

This NASFAA Update will provide a high level landscape of federal financial aid policy over the past year, and how it has impacted students and institutions. Overall trends in student aid will be discussed as well as the current climate in Washington DC and predictions for how student aid funding will fare the upcoming years. The session will also provide an overview of the projects, services, and advocacy efforts that NASFAA staff is involved with. Host-Megan McClean Airing 4/18 9:00 am – 10:15 am Regency Ballroom

Perkins (And Other Campus-Based Loans) 101

The latest information, statistics and do's and don'ts concerning campus-based loans (Perkins) and receivables management. Host -Chris Stompanato Co-Host-Keith Fitzsimmons Airing 4/18 3:45 pm – 5:00 pm Madison Ballroom

The Price is Right: Best Practices/Model Award Letters

This session, led by panelists, will discuss the best practices for creating an award letter. Discussion will also include the use of the shopping sheet. Hosts-Christal Willams & Tammy Higgins Co-Host-Kathy Blau Airing 4/17 3:00 pm – 4:15 pm Alcoves 5 & 6



Game Shows

Return of Title IV Funds in Modules

As contestants of the KS Game Show Network know, the regulations related to modules changed and this translated into how to do a return calculation when a student withdraws from your institution. This session will be a little refresher and will include module examples. After that, we'll do a few more module examples. Host-David Barlett Co-Host-Diana VanDyke Airing 4/18 10:30 am – 11:45 am Alcoves 5 & 6

Shopping Sheet

The shopping sheet isn't the latest thing to hit the street from the U.S. Department of Education. This session will describe the shopping sheet and your implementation of it. The amount of material available to be presented on this topic may not fill the entire time, David will entertain questions on any topic for the remainder of the session. Host-David Barlett Co-Host-Linda Oldham Burns Airing 4/18 1:15 pm – 2:30 pm Alcoves 5 & 6

Student Financial Responsibility/Tuition & Fees Account Promissory Notes

Don't roll the dice in an ever more litigious world, it is good to hedge your bets with strong due diligence Host-Kevin Hunt Co-Host-Carla Brown Airing 4/17 3:00 pm – 4:15 pm Madison Ballroom

Student Loans and Credit Reports

The choices borrowers make with their student loans—both positive and negative—are reflected on their credit reports. This session will help you counsel borrowers, whatever their status—in school, in repayment, or in default. Host-Michael Mutziger Co-Host-Scott Franz Airing 4/18 1:15 pm – 2:30 pm Mansion Dining Room

Troubleshooting in Bankruptcy Cases

Bankruptcy cases can propose some unique issues and problems. For example, what happens when money is sent to set-off but the bankruptcy trustee threatens to exercise a preference and recover the money recouped by set-off? Taking one step may lead to other problems. This session will help the wary avoid problems and understand the repercussions of various actions. Host-Derenda Mitchell Co-Host-Teresa Moore Airing 4/17 1:30 pm – 2:45 pm Madison Ballroom

Verification 13/14

Don't guess at the wording of this session! You have most likely started verifying your 2013/14 students, so in this session we'll cover the verification process for 2013 including the five new categories. Host-David Barlett Co-Host-Randall Vanderwide Airing 4/18 3:45 pm – 5:00 pm Alcoves 5 & 6



Game Shows

What is Staying Motivated to Work in Higher Education

It's hard to know the answers when you don't know the questions! In this upbeat and relevant session, the speaker will challenge audience members to reflect upon the connection between job satisfaction and job performance. She will speak from personal experience about the challenges of working in higher education, suggest the difference one person can make, review simple components of quality professionalism and leave audience members with strategies for enhanced motivation and happiness. Host-Nancy Hunter Denney Airing 4/19 10:45 am – 11:45 am Regency Ballroom

What is the Student Financing Module, Alex?

In this session, participants will obtain an understanding of the data elements that will be collected by KBOR under the new Student Financing Module - an addition to the AY collection within the Kansas Post Secondary student level data set. The stage is set by presenting the ten-year life cycle of this module – from its initial discussions through the first anticipated reporting cycle. Technical specifications will be presented in a straight forward fashion so everyone understands what constitutes a record within each file; each file and field (variable) will be reviewed and possible values from which to choose will be outlined. Participants will have the opportunity to provide their insights and thoughts regarding outputs – what reports would be beneficial? How would they like to use the data? What information would be valuable for validating at the institution level? What information would be useful for other purposes? The goal of this interactive portion of the presentation is to provide benefits at the local level that the project has both institution-level and system-level benefit. Host-Patricia Biggs Co-Host-Vicki Curry Airing 4/17 1:30 pm – 2:45 pm Alcoves 5 & 6

Who wants to be a millionaire? The New Private Loan Landscape

A bachelor's degree can earn a person on average a cool million more than just having a high school diploma. Making sure students borrow smartly can help them navigate their lifelines and keep more of that million in their pocket. In the past, private loans may have sent your students home with empty pockets, but things have changed drastically in the past 3-5 years. As your institution's Regis Philbin, you likely focused on other significant issues when HEOA went into effect (SAP, consumer disclosures ring a bell?). Use your "phone a friend" option and come learn the new landscape, credit, and processing changes. Host-Mindy Hager Co-Host-Jan Batley Airing 4/17 3:00 pm – 4:15 pm Alcove 2



Game Show Hosts



David Bartlett

David Bartlett is a Training Officer with the U.S. Department of Education in Kansas City. David has had the privilege to work in the student aid industry for 18 years at the U.S. Department of Education. He has been involved in delivering and developing training at Federal Student Aid (FSA) for 13 years. On a personal note, David reached his weight loss goal in January 2013.

Patricia Biggs

Patricia Biggs is a data collections team member within the KBOR's Data Research and Planning division. Prior to joining KBOR, Patricia worked in other sectors of state government for nearly sixteen years in positions primarily focusing on programmatic evaluations, data collection and analysis, and policy formulation. Patti attended The University of Connecticut in pursuit of her Ph.D., George Mason University (M.A.) and West Chester University (B.S.). Other work experiences include employment as an economist in Washington DC, as a trainer with the U.S. Department of Justice, and as a consultant with Harvard Business School.

Keith Broadus

Keith Broadus has enjoyed a diverse career in his 21 years in student financial aid. Keith has worked two stints in the University of Missouri Student Financial Aid Office as a coordinator and as assistant director. Keith has also worked for two guarantors and is now with MOHELA, a federal student loan servicer. Keith lives in Columbia, Missouri and is a proud graduate of Columbia College.

Lorinda Diehl

Lorinda Diehl is a Campus Engagement and Education Consultant who joined ASA in 2012. She has been dedicated to promoting student college access and organizational excellence at every turn in her career in business and higher education. As a Campus Engagement and Education Consultant, Lorinda assists schools in creating a campus-specific plan for promoting SALT on campus, based on the school's student and alumni populations, campus culture, and available resources. She has been a member of the Colorado Educational Services and Development Association (CESDA), Colorado School Counselor Association (CSSA), the Rocky Mountain Association of College Admissions Counseling (RMACAC), and the Colorado Association of Financial Aid Administration (CAFAA). Lorinda has a BS in Business Administration with an emphasis in accounting and management from Union College.

Perry Diehm (Alex Trebek)

Perry has 27 years of Financial Aid experience at all levels. His financial aid career began in 1984 as a part-time National Direct Student Loan (NDSL, now called Federal Perkins Loan) Bookkeeper and became full time in 1985. (By the way he was hired for that job because he almost went in default on a NDSL Loan.) He worked as the Fiscal Officer from 1987-1992 and then moved into counseling students; first as a counselor for MNU's adult programs and then in 1997 for traditional students when the title of Assistant Director was added. He became an Associate Director in 2003 and then moved on to Director in 2010. Fall 2012 was a watershed year for Perry because after counseling students and parents about college for all these years, he had a daughter entering college. He now knows how they feel! He is married and has two children. He lives in the sprawling metropolis of Edgerton, KS.

Perry has also been a game show fan since his early childhood. His favorites are Jeopardy, Match Game, Hollywood Squares, "Are you Smarter than a 5th Grader?", and "Who wants to be A Millionaire?". He passed the test to become a Jeopardy contestant several years ago, but did not receive a call back.

Game Show Hosts



Julie Esau

Julie Esau is no stranger to Higher Education or to Kansas. Receiving her undergraduate degree at Bethel College and her Masters at Emporia State University, Julie has worked in both Admissions and Financial Aid at a number of Colleges/Universities in Kansas. She worked at the University of Kansas as Assistant Director of Financial Aid as well as Associate Director of Financial Aid Kansas State University. She was an Account Executive for the National Student Loan Program for 7 years. For 9 years Julie was with The College Board as an Account Executive for The College Board Loan Program as well as the Sr. Director of Higher Education in the Southwest region. In May 2011 Julie started with American Student Assistance, promoting SALT. She manages what she calls TEAM CENTRAL, which is the Midwest and Southwest. While she and her husband currently live in Austin, TX, she is quick to say "I live in Texas I AM NOT from Texas." For Julie, KASFAA will always be "home" and she is elated to be back.

Mindy Hager

Mindy Hager is the Director for the Central Region for First Marblehead. She has over 15 years experience in both student lending and as an aid administrator. Mindy lives in Overland Park, KS with her two children and husband Chris.

Lori Hartung

Lori S. Hartung is the Regional Sales Manager for Todd, Bremer & Lawson, Inc. a collection firm that specializes in assisting colleges and universities with the recovery of accounts receivable and student loans. Her responsibilities include vending the firm's services to the Midwest region and training educational institutions on the campus based loan programs.

In addition to her core responsibilities at Todd, Bremer & Lawson, Inc. Lori is the Firm's primary representative to the Coalition of Higher Education Assistance Organizations (COHEAO). COHEAO is a partnership of education and commercial members with a shared interest in fostering access to post-secondary education. Lori has been appointed as the Legislative Co-Chair Regulations on the Board of Directors of COHEAO. This organization maintains a sharp focus on legislative and regulatory advocacy, educational access, and interactive communication for all federally funded student loan programs. In addition to her position on the Board of Directors she is also the a member of the Perkins Loan Task Force, Agenda Chair, and the Commercial Committee. In addition, COHEAO awarded Lori the 2012 Commercial Member of the Year.

Lori is a member of several regional organizations such as the Kansas Association of Financial Aid Administrator (KASFAA), Michigan Association of Student Financial Services Administrators (MASFSA), Kentucky Association of Student Receivables Officers (KASRO), and the Minnesota Collections Network. She is currently serving the second of a two year term on the Minnesota Collection Network's Conference Planning Committee.

Ms. Hartung has been involved in the student Loan industry in various capacities since 1991. Prior to joining Todd, Bremer & Lawson, Inc. she was the Senior Manager of Government and Industry Relations for University Accounting Service (UAS).

Game Show Hosts

Tammy Higgins

Tammy Higgins is currently the Director of Financial Assistance at Pittsburg State University. Tammy has worked in Kansas Higher Education on and off since 1983, with a few side trips to a Missouri and an Oklahoma institution along the way. She came back to Kansas in July, 2009. She has been a member of KASFAA, RMAFSA, NASFAA, OASFSA, SWASFSA, SASU and the Bippoty Bippotity Boo Academy, throughout her career.

Tammy began in the Financial Aid arena in 1987, at Missouri Southern State College (now University), in Joplin. Her office was very active in serving as a beta tester for the "New" EDEExpress Software System. Prior to Missouri Southern, she began her lifetime career in Higher Education by working in the Admissions Office at Labette Community College in 1983.

Tammy enjoys (??) spending time with her husband, George, their daughter, Izzi, who is a freshman in high school, and their dog, Layla. Please continue to pray for the loss of her last nerve.

Kevin Hunt

Kevin is a youth soccer coach for Palmetto United in Fort Mill SC. He is a Ministry volunteer working with shut-ins and orphans in York County SC. Kevin also supports Relay for Life through the American Cancer Society. He is a Triathlete and an endurance/obstacle racer.



Game Show Hosts

Nancy Hunter Denney

Nancy Hunter Denney is a nationally recognized inspirational speaker in higher education and non-profit helping organizations. Since 1993 she has been engaging audiences with her high energy, insightful and content packed keynotes on life and leadership.

Nancy has appeared on over 900 college campuses and is a frequent keynoter at national, regional and state conferences. She has also appeared on the national stage with financial advice giver Suze Orman, CNN news correspondent Soledad O'Brien, and talk show host Dr. Phil.

In addition to speaking, Nancy is the creator of Zing! Leadership Development Systems, LLC – a company dedicated to producing a diversity of training tools, curriculums and opportunities for aspiring writers to publish through her publishing division.

Nancy is the author or co-author of six books including her most recent release, *Wisdom Along the Way*.

She earned a Masters Degree from Bowling Green State University in College Student Personnel, and her undergraduate degree from Oswego State.

Prior to becoming a professional speaker, Nancy served 12 years in higher education student affairs administration. She is the mother of two college students, volunteers in her community and lives with her husband in Marion, MA.

Lisa Jones

Lisa Jones is the University Counsel and Secretary to the Board of Regents, Washburn University. She graduated from Washburn University School of Law in 1997, and earned a Bachelor's of Public Administration from Washburn in 1994. Prior to returning to Washburn University in her current position, she served as Associate General Counsel to the Kansas Board of Regents and Associate General Counsel for Wichita State University. Her previous experience also includes service for Shawnee County as the Sheriff Legal Advisor and Assistant County Counselor and as Staff Attorney to the Third Judicial District of Kansas.



Game Show Hosts



Ben Kohl

Ben Kohl received a Bachelor of Arts degree in Communication with a Minor in Business Administration from Emporia State University (Go Hornets!). In 2005, he received a Master of Science degree in Adult and Continuing Education from Kansas State University (Go Wildcats!). Ben is currently in the Ph.D. program of Student Affairs in Higher Education Administration at Kansas State University and hopes to earn his doctoral degree in May of 2015. In January of 2004, Ben accepted the position of Assistant Director for the Office of Student Financial Assistance at Kansas State University. Within KASFAA, Ben has been the chairperson for committees, conducted presentations, and will be inducted as the President-Elect tomorrow evening. Throughout his career in higher education, Ben has won awards and honors and has been in many leadership positions for professional and community service organizations. Ben met his wife, Deborah, at Emporia State University and they were married in July of 1998. Originally from Manhattan, Kansas, Deborah currently serves as the Coordinator for the Master of Agribusiness Program in the College of Agriculture at Kansas State University. Ben and Deborah live happily in Manhattan and have four children: Zane is 12, Ezekiel is 9, Tirzah Joy is 8, and Ezra is 4.

Megan McClean

Megan McClean is the Managing Director of Policy and Federal Relations at the National Association of Student Financial Aid Administrators (NASFAA) where she oversees the Association's policy and advocacy efforts. Prior to joining NASFAA in the fall of 2010, she served as the Director of Government Relations for the federal Advisory Committee on Student Financial Assistance, where she contributed to several congressionally mandated reports on the postsecondary access and persistence of low- and moderate-income students. Megan began her career in higher education as an admissions counselor at Penn State University. She received a master's in higher education at Penn State and BA in political science from Allegheny College.

Derenda Mitchell

Derenda J. Mitchell is an Assistant Attorney General in Kansas Attorney General Derek Schmidt's office. Ms. Mitchell has practiced law for almost 30 years, nine of those years in the Kansas Attorney General's Civil Litigation Division. Prior to working for the Attorney General, Ms. Mitchell's served as the attorney for the Kansas Health Care Stabilization Fund. Ms. Mitchell also practiced law in the private sector for 10 years. She returned to state government to serve as Governor Bill Graves' Legislative Counsel in 1996. In addition to bankruptcy, Ms. Mitchell currently represents state agencies in litigation involving cemetery receiverships, bank and credit union regulation, employment matters, and other duties as assigned.

Lou Murray

Lou is the Regional Director for Texas, Louisiana, New Mexico, and Puerto Rico. He works closely with schools and industry partners by helping identify their needs and finding solutions through Nelnet's student loan workflows and products.

Lou has been in the higher education community since 1996. He is a jack-of-all-trades, having worked as a lender, guarantor, servicer, and secondary market representative. In 2002, he joined LoanSTAR Funding Group, which led him to serving Texas as a Campus Director for Nelnet. These opportunities have allowed him to serve schools, students, and families at all levels of education. Lou has held leadership roles with ATLE, TASFAA, NMAFSA, SWASFAA, and The Council for the Management of Educational Finance. Lou is a 1996 graduate from the University of Houston. In 2011, Lou became a Certified Educator in Personal Finance. When he's not working with schools to address their needs, Lou works full time as a father of three children. He also enjoys watching football with his wife, playing and listening to music, and sketching.

Game Show Hosts

Michael Mutziger

Mike Mutziger joined Great Lakes as a regional vice president in 2009 as part of the merger with Education Assistance Corporation (EAC) and was promoted to his current position covering RMAFSA, SWAFSA and WAFSA in February 2013. At EAC, Mike served as Vice President of Client Relations. During his seven years there, he developed a strong understanding of the needs of post-secondary schools. Prior to that, Mike was the Director of Admissions at a public institution in South Dakota.

Doug Nolen

Doug is a Special Agent with the United States Department of Education, Office of Inspector General, in Kansas City, Missouri. He is responsible for initiating and conducting investigations to address criminal and civil fraud committed against programs funded and administered by the United States Department of Education. Doug has been a Special Agent for the last eleven years. Prior to joining the OIG, he was a financial aid administrator at a private college for over eight years.

Matt Staples

Matt Staples grew up in Kansas, has lived in the state most of his life and currently resides in Spring Hill, just south of Olathe. He started working for the Department of Education in 1995 as a Direct Loan Client Account Manager. Following that assignment he worked on the Direct Loan School Services Team, and then served as Federal Student Aid's Direct Loan Liaison for a couple of years. After that he worked on a team that helped transition all Title IV schools into the Direct Loan program. He currently works on the Federal Loan School Support Team (FLSST) where he is assigned to over nine hundred schools across the country. Overall, the goal of the FLSST is to enhance the administration of federally held loans by providing assistance to schools and soliciting feedback about processing experiences, from origination through reconciliation and repayment.

Chris Stompanato

Chris Stompanato, Senior Sales Engineer, has (25) years of Client Consulting/Sales Experience through his (19) years at ACS/Xerox and his current employment at ECSI for the past (6) years. His resume includes responsibility for managing the partnerships of some of ECSI's largest clients, providing clients with on-site training, and delivering presentations at industry conferences. His various roles at ECSI have provided him with a well-rounded background in outsourcing to institutions in higher education. Chris is a graduate of the University of Illinois Chicago.



Game Show Hosts

Diana VanDyke

Diana VanDyke first worked for Butler Community College in the Finance Office as a student worker in 1991. She then stepped into the corporate world for the next 10 years working in a tax office then working in a national laboratory as the corporate trainer for the billing office. Diana graduated from Tabor College with a Bachelor of Science in Business Management and Organization in 2001. After completing her degree she then applied and was appointed as a Financial Aid Counselor with Butler Community College in Oct of 2001. In April of 2006 Diana finished her Executive Master of Business Administration with Friends University. While at Butler Diana has been in charge of the Federal Work-Study Program, the Academic Scholarship program, Kansas Board of Regents Scholarships, and coordination of outside scholarships. Diana has served on KASFAA committees including the KASFAA High School Counselor Training Committee.

Cynthia Waskowiak

Cynthia Waskowiak is Compliance Officer at Washburn University.

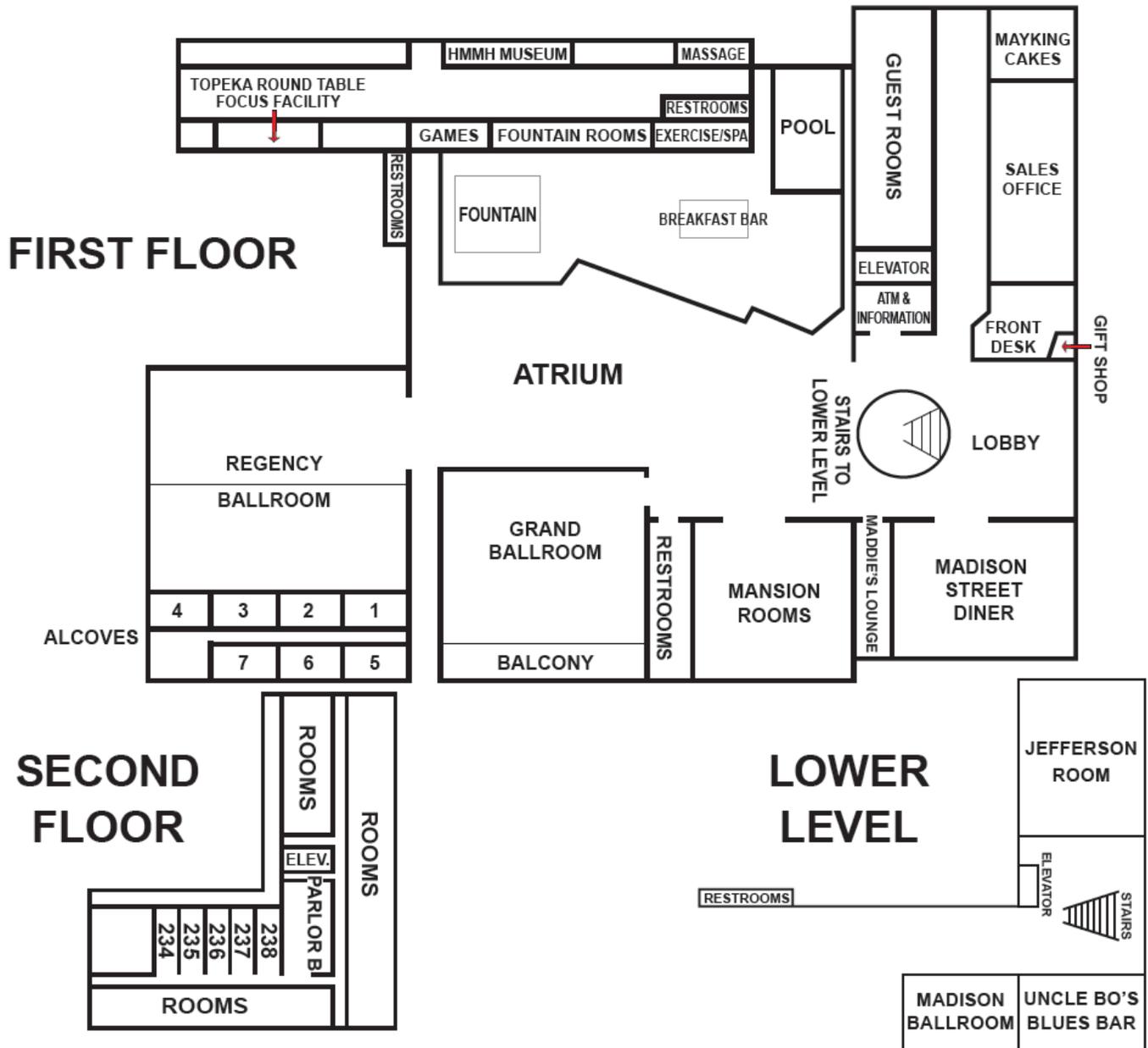
Prior to that, she was a prosecutor at the Shawnee County District Attorney's Office. A Washburn Law grad, she hails from Nebraska and received her bachelors at University of Nebraska at Kearney. When not at work, she likes to read, run, cook, travel, and plan parties with her co-workers.

Christal Williams

Christal Williams currently serves as the Director of Financial Aid at Johnson County Community College. She started there in August of 2012. She began her career in Financial Aid as a work-study student at Avila University in 1994 and in 1995 became a full time employee. In 2000 she was hired at Kansas City Art Institute as the Director of Financial Aid. She then tried her hand at Admissions and Financial aid at Saint Paul School of Theology in December of 2007 where she served as the Associate Dean of Student Services. After realizing her true passion was financial aid she returned to the Kansas City Art Institute as the Executive Director of Financial Aid Compliance. She has earned a BSBA in Accounting, an MBA and MSOD all from Avila University in 1996, 2000 and 2011. Christal has been married for almost 17 years and has 2 children ages 15 and 16.



TV Studio Map



TV Studio Information

The 2013 KASFAA Spring Conference will be held at the Ramada in Topeka, Kansas

Topeka Ramada Topeka, KS

420 SE 6th Ave

Topeka, KS 66607

Phone 785.234.5400

Toll-free 800.432.2424

Fax 785.233.0460

www.topekaramada.com

Directions

From the North: U.S. Hwy 75 South, follow I-70 East to Exit 361 B, 3rd and Monroe, continue going straight on Monroe to 6th Street. Turn left onto 6th Street, go 1 block, Ramada is on the left..

From the South: I-35 to I-335. Take the South Topeka exit to Topeka Blvd. Go north on Topeka Blvd. to 6th Ave. Take a right on 6th and go 7 blocks. Ramada is on the left..

From the East: I-70 West to 362 C, 10th Street and Madison Ave., continue straight on Madison Avenue to 6th St., Ramada is on the right..

From the West: I-70 east to Exit 361 B, 3rd and Monroe, continue going straight on Monroe to 6th Street. Turn left on 6th Street, Turn left on Madison Avenue, Ramada is on the right..

From the Airport: Kansas City International: take I-29 North to I-435 West to Interstate 70 West to 8th Ave exit straight to hotel..



Network Information

Computer Access

Complimentary wireless high speed internet is provided by the hotel in all rooms and public areas. The hotel does offer a Business Center which includes a computer and printer. The Business Center is located in the hotel lobby.

Dress Code

The dress code for the conference is business casual.

Emergencies

Emergencies should be reported to the registration table or hotel front desk.

Meal Tickets

Your name badge is your ticket to all KASFAA meals. The hotel also provides a complimentary hot breakfast in the Hotel Atrium. For those staying at the hotel you will receive a breakfast coupon upon checking in. If you are not staying at the hotel, you will receive a breakfast coupon at the registration table.

Name Badges

Name badges must be worn for admission to all conference sessions and functions. If you misplace your badge, please go to the registration table located in front of the Grand Ballroom for a replacement. KASFAA re-uses the name badge holders to reduce costs. Please recycle your badge at the end of the conference by turning it in at the registration table.

Recording Devices/Cell Phones

Sessions are not to be recorded without the expressed permission of the presenter(s). Your cooperation is appreciated. As a courtesy to our speakers, please place your cell phone to an inaudible setting during all sessions and meals.

Session Handouts/Presentations

Some of the handouts and presentations are available on the KASFAA website. Please print a personal copy for your use at the conference. Other handouts/presentations will be made available following the conference.

TV Guide

Due to network budget constraints the spring conference program is available electronically on the KASFAA website (www.kasfaa.org). You are welcome to print a personal copy for your use prior to the conference.





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