

The office of Undergraduate Studies presents:

The Academic Advisor Financial Training Series

Where do I send students with questions? An overview of financial offices on campus

Friday, August 31st, 9:30AM-10:30AM

Alderson Auditorium

This session will review the four main financial offices on campus that students may interact with while at KU. An overview of their people, responsibilities, locations and priorities will be provided. This session will also provide time for questions that you may have about the training series.

"Who is my financial aid counselor?" and other financial aid questions

Wednesday, September 12th, 9:30AM-10:30AM

KU Visitor Center Auditorium

Participants will be able to meet the financial aid counselors at KU. This session will go over financial aid options that students have at KU, what type of appointments are available in the financial aid office, as well as what type of personal student situations advisors should look out for and refer students to the FAS office. There will be a Q&A panel with the financial aid counselors, as well as a tour of the front desk and appointment areas in the KU Visitor Center.

I'm failing: How grades & withdrawals effect financial aid, bills, & refunds

Thursday, October 18th, 9:30AM-10:30AM

Centennial Room, KS Union

In this session advisors will have the opportunity to do a deep dive into how advising a student to withdraw from classes can affect a student's charges on their KU bill and/or their financial aid. This session will also review how failing grades affect financial aid and the processes students have to go through when they withdraw from or fail classes.

I have a past due balance: What does Student Account Services do?

Wednesday, November 14th, 9:30AM-10:30AM

Malott Room, KS Union

This session will help advisors understand more about the billing process and services that Student Account Services (SAS) provides. SAS staff will be present to go over topics related to payment options that student have, the past due balance hold placed on student's accounts, as well as what they do with delinquent student accounts. There will also be a Q&A panel with SAS staff.

I'm taking a class somewhere else: What are consortium agreements and when do I fill one out for a student?

Thursday, December 13th, 9:30AM-10:30AM

KU Visitor Center Auditorium

The Assistant Director in charge of consortium agreements at KU will train advisors on how financial aid works when students are enrolled in classes

KU THE UNIVERSITY OF
KANSAS

at a different campus while they are attending KU. Advisors will be provided with situations in which a consortium agreement is appropriate, and how a student can obtain the paperwork from the Financial Aid & Scholarship office.

Where can I send students to find scholarships and emergency aid?

Wednesday, January 9th, 9:30AM-10:30AM

Alderson Auditorium

Advisors will have the opportunity to learn about resources where students can search for KU scholarships, as well as resources that students can use to find outside scholarship opportunities. This session will also review the various emergency funds available to students on campus and how students can apply for these types of funds at KU.

Money issues: How to talk to your students about their finances

Tuesday, February 5th, 9:30AM-10:30AM

Malott Room KS Union

The director of Student Money Management Services (SMMS) will lead a discussion on why it can be difficult to talk to students about their finances and how your personal attitudes with money might affect your conversations with students. SMMS student staff will then lead an activity to help you build the skills you need in order to have more impactful conversations with your students around the topic of money.

KU Scholarship renewal requirements and exceptions for students

Wednesday, March 13th, 9:30AM-10:30AM

KU Visitor Center Auditorium

The Associate Director that oversees the KU scholarships awarded through Financial Aid & scholarships will review the KU scholarships students can receive upon admission to KU, as well as the renewal requirements that students must meet to keep their scholarship. The Associate Director will also review examples of situations in which students can receive exceptions to the scholarship renewal criteria.

All about appeals: Where academic appeals and financial appeals meet

Wednesday, April 24th, 9:30AM-10:30AM

KU Visitor Center Auditorium

Participants in this session will learn about the differences between a financial aid appeal, a fee petition, a residency appeal, and a retroactive withdrawal appeal. Participants will also learn how these appeals might affect a student's KU bill and financial aid eligibility. Advisors will learn when it is appropriate to refer a student to each appeal. Resources on where a student can find information on the appeal processes will be provided.

Preparing for orientation: Common questions and where to refer students

Wednesday, May 8th, 9:30AM-10:30AM

Alderson Auditorium

This session will review the common questions that students and families have about their finances when attending orientation. Participants in this session will learn about the Financial Help Room available at orientation, as well as what resources advisors can provide to students when the topic of finances comes up in appointments.

KU THE UNIVERSITY OF
KANSAS